Museum Guide

Our Mission

The Riverside Art Museum strives to integrate art into the lives of people in a way that engages, inspires, and builds community by presenting thought-provoking exhibits and providing quality art classes that instill a lifelong love of the arts.

Museum Guide Description

Museum Guides have the unique opportunity to actively engage visitors in pursuit of enriching the visitors’ experience and enhancing their knowledge of the museum. In collaboration with the Art Alliance of the Riverside Art Museum, the Museum Guides are made up of their members and individuals from the general public. The Art Alliance is a volunteer organization whose members plan, support, and participate in activities that benefit the Riverside Art Museum (RAM) and contribute to its operating budget.

A Museum Guide is a volunteer educational facilitator. Museum Guides will share their knowledge about the current exhibits, the history of the museum and our Julia Morgan-designed building, as well as the museum’s permanent collection. The Museum Guides will support and share RAM’s educational classes, events, and more with visitors. The Museum Guides are a vital part of the museum. They are a resource for visitors to ask questions of and to learn about art. They will encourage art appreciation and act as a RAM ambassador.

**Supervisor:** Visitor Services Coordinator

**Compensation:** Volunteer, College or University credit available.

**Commitment:** Quarterly, 4 months, minimum. Longer term available.

Summary

Under the direction of the Visitor Services Coordinator Katie Hernandez, and in coordination with Museum Guide Mentor Brightie Dunn, the Museum Guides will share their knowledge of the museum through conversations with visitors. The Museum Guides will attend training and informational sessions in order to gain knowledge about the museum the exhibitions, in order to effectively relay correct information to the public. Museum Guides will become familiar with and gain knowledge about the museum and its programs, and comfortably engage the public through conversation. While learning in a creative and artful environment, Museum Guides will build relationships and gain a more professional outlook. The Museum Guides will benefit from personal fulfillment in working with a 501(c)(3) non-profit.
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Responsibilities

- Attend training and information sessions.
- Positively engage with visitors of the museum.
- Attend museum events as scheduled.
- Monitor galleries and visitors’ behaviors. Remind visitors of acceptable museum behavior.
- Provide relevant information to visitors.
- Ask visitors to fill out visitor surveys.
- Pass out museum-related flyers and brochures.

Desired Qualifications:

The applicant must be comfortable speaking with and engaging the public. Interested in art, community, and learning about the Riverside Art Museum. Comfortable sharing and answering questions. Bilingual in Spanish is highly desired, but not required. Able to attend training sessions. Able to stand for periods of time. Has a flexible schedule, and available during weekends.

To apply: Please complete a Volunteer Application and submit it to khernandez@riversideartmuseum.org.